



Privacy Notice for Members of Arla Foods

This statement describes how Arla Foods Limited UK (“Arla Foods”) will, as the data controller, collect and process personal data about you as a member of Arla Foods (“the Member”) in connection with the membership.

We encourage the Member to read this statement carefully in order to understand how we process, use and disclose his/her personal data.

Processing of personal data

Arla Foods processes the following types of personal data on the Member:

- contact information (i.e. name, address, e-mail address and phone number);
- information on the Member’s Supply;
- farm information (i.e. company registration number, CHV number, herd information, compliance with relevant regulations, etc.); and
- membership details (i.e. membership start date, region and district details and participation in Arla democracy meetings).

Arla Foods processes personal data to administer any agreement between the Member and Arla Foods (i.e. Arlagaarden); the member democracy and in order to make payments to the Member (GDPR art. 6(1)(b)).

Personal data are also processed in order to collect milk and administer the Member’s supply (GDPR art. 6(1)(b)) as well as conduct audits and quality control and to comply with statutory regulations (GDPR art. 6(1)(c)).

Further, personal data are processed in connection with handling requests and complaints from the Member (GDPR art. 9(2)(f) and GDPR art. 6(1)(f)).

The Member is obliged to provide information requested by Arla Foods for the membership to continue. Personal data is also collected from relevant third parties, including public authorities such as national business registers, national husbandry registers, etc.

Disclosure of the personal data

Only when necessary personal data will be disclosed by Arla Foods.

The personal data may (according to GDPR art. 6(1)(b)) be disclosed to:

- Arla Foods’s relevant subsidiaries to fulfil Arla Foods’s or the subsidiary’s obligations towards the Member;
- Arla Foods’s logistics partners;
- data processors that assist Arla Foods in supporting IT systems and core processes;
- other contractors of Arla Foods that need personal data to be able to fulfil agreements between Arla Foods and the Member or relevant third parties (i.e. banks).

It may be necessary to disclose the Member’s contact information (name, address and phone number) to a democratically elected representative of the Member’s region or a person standing to be elected as such representative (GDPR art. 6(1)(f)).



To fulfil mandatory legal obligations Arla Foods discloses personal data to public authorities and laboratories (GDPR art. 6(1)(c) and the Danish Act on Processing of Personal Data section 11(2)(1)).

Retention period

The Member's personal data will be deleted when Arla Foods no longer has a purpose of storing the personal data. The personal data will be stored for no longer than 7 years after the expiry of the membership or after the last payment of the Member's capital, whichever is longer

The Member's rights

The Member has the right to request access to the Member's personal data, rectification or erasure of the personal data, restriction of processing, data portability and objection to the processing of personal data.

Further, the Member also has the right to lodge a complaint with the Information Commissioner's Office (<https://ico.org.uk/>).

Contact details

For any data privacy related questions or exercise of right, please contact [datapri-
vacy@arlafoods.com](mailto:datapri-
vacy@arlafoods.com) for exercise of any rights.

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